



# Länsförsäkringars Tillgänglighets - och Prestandastatistik

## Q1 - 2021

Date	Tillgänglighet			Prestanda - AIS			Prestanda - PIS			Prestanda - CBPI			Folksamnings	
	Särskilda Gränsvärden	Måna Sidor	Mobil	Särskilda Gränsvärden	Måna Sidor	Mobil	Särskilda Gränsvärden	Måna Sidor	Mobil	Särskilda Gränsvärden	Måna Sidor	Mobil	Särskilda Gränsvärden	Måna Sidor
Exempel	99.70%	95.70%	99.50%	250ms	250ms	250ms	250ms	250ms	250ms	250ms	250ms	250ms	250ms	250ms
2021-01-01	100.00%	100.00%	100.00%	579	641	484	395	353	206	0	0	0	0	2.92
2021-01-02	100.00%	100.00%	100.00%	731	636	491	204	350	211	0	0	0	0	4.38
2021-01-03	100.00%	100.00%	100.00%	576	598	483	215	353	207	0	0	0	0	2.73
2021-01-04	100.00%	100.00%	100.00%	709	669	483	233	359	215	0	0	0	0	2.95
2021-01-05	100.00%	100.00%	100.00%	612	664	490	215	366	210	0	0	0	0	3.53
2021-01-06	100.00%	100.00%	100.00%	613	618	485	205	368	196	0	0	0	0	3.74
2021-01-07	100.00%	100.00%	100.00%	637	673	487	224	374	218	0	0	0	0	4.80
2021-01-08	100.00%	100.00%	100.00%	608	656	490	212	374	215	0	0	0	0	2.61
2021-01-09	100.00%	100.00%	100.00%	279	660	503	156	398	217	0	0	0	0	2.62
2021-01-10	100.00%	100.00%	100.00%	271	636	485	159	390	209	0	0	0	0	1.85
2021-01-11	100.00%	100.00%	100.00%	304	630	586	148	372	217	0	0	0	0	1.85
2021-01-12	100.00%	100.00%	100.00%	323	916	583	153	385	223	0	0	0	0	2.28
2021-01-13	100.00%	100.00%	100.00%	295	683	505	156	378	213	0	0	0	0	1.95
2021-01-14	100.00%	100.00%	100.00%	299	648	477	157	383	209	0	0	0	0	3.99
2021-01-15	100.00%	100.00%	100.00%	297	673	490	158	391	211	0	0	0	0	9.72
2021-01-16	100.00%	100.00%	100.00%	293	600	483	142	404	209	0	0	0	0	9.84
2021-01-17	100.00%	100.00%	100.00%	272	598	481	158	396	210	0	0	0	0	4.74
2021-01-18	100.00%	100.00%	100.00%	315	769	568	206	373	229	0	0	0	0	7.79
2021-01-19	100.00%	100.00%	100.00%	338	670	496	168	385	217	0	0	0	0	5.78
2021-01-20	100.00%	100.00%	100.00%	310	658	502	196	394	219	0	0	0	0	5.57
2021-01-21	100.00%	100.00%	100.00%	465	614	480	191	390	207	0	0	0	0	8.50
2021-01-22	100.00%	100.00%	100.00%	316	640	513	165	389	217	0	0	0	0	7.73
2021-01-23	100.00%	100.00%	100.00%	278	600	476	152	412	209	0	0	0	0	3.35
2021-01-24	100.00%	100.00%	100.00%	276	581	469	145	399	207	0	0	0	0	3.59
2021-01-25	100.00%	54.24%	100.00%	318	670	2014	178	402	798	0	0	0	0	4.55
2021-01-26	100.00%	100.00%	100.00%	306	657	481	167	392	205	0	0	0	0	4.33
2021-01-27	100.00%	100.00%	100.00%	280	646	496	178	380	208	0	0	0	0	4.20
2021-01-28	100.00%	100.00%	100.00%	312	634	475	155	392	204	0	0	0	0	4.29
2021-01-29	100.00%	100.00%	100.00%	301	662	484	171	390	206	0	0	0	0	6.92
2021-01-30	100.00%	100.00%	100.00%	298	621	471	169	445	206	0	0	0	0	6.44
2021-01-31	100.00%	91.18%	100.00%	287	626	461	150	440	197	0	0	0	0	3.53
2021-02-01	100.00%	100.00%	100.00%	300	674	485	173	429	217	0	0	0	0	3.81
2021-02-02	100.00%	95.49%	100.00%	294	665	471	163	414	211	0	0	0	0	5.17
2021-02-03	100.00%	98.61%	100.00%	280	645	476	153	413	211	0	0	0	0	4.43
2021-02-04	100.00%	100.00%	100.00%	274	627	468	170	418	213	0	0	0	0	5.45
2021-02-05	100.00%	98.26%	100.00%	291	655	479	188	420	218	0	0	0	0	6.03
2021-02-06	100.00%	100.00%	100.00%	278	628	474	155	408	216	0	0	0	0	6.24
2021-02-07	100.00%	100.00%	100.00%	294	585	472	166	340	213	0	0	0	0	4.05
2021-02-08	100.00%	100.00%	100.00%	290	670	475	164	355	221	0	0	0	0	4.93
2021-02-09	100.00%	98.26%	100.00%	288	635	488	181	348	217	0	0	0	0	4.93
2021-02-10	100.00%	100.00%	100.00%	272	729	526	153	347	211	0	0	0	0	0
2021-02-11	100.00%	100.00%	100.00%	311	712	539	187	364	218	0	0	0	0	0
2021-02-12	100.00%	100.00%	100.00%	310	702	532	188	352	210	0	0	0	0	0
2021-02-13	99.55%	100.00%	100.00%	408	691	570	167	360	203	0	0	0	0	6.35
2021-02-14	100.00%	100.00%	100.00%	298	719	553	169	338	191	0	0	0	0	3.48
2021-02-15	100.00%	100.00%	100.00%	310	740	573	173	353	210	0	0	0	0	4.23
2021-02-16	100.00%	100.00%	100.00%	343	763	561	177	356	213	0	0	0	0	4.90
2021-02-17	100.00%	100.00%	100.00%	303	772	546	180	354	216	0	0	0	0	3.73
2021-02-18	100.00%	100.00%	100.00%	322	867	685	190	375	225	0	0	0	0	3.18
2021-02-19	100.00%	97.57%	100.00%	312	892	667	187	356	206	0	0	0	0	4.23
2021-02-20	100.00%	100.00%	100.00%	287	703	525	159	332	187	0	0	0	0	4.30
2021-02-21	100.00%	100.00%	100.00%	273	671	527	157	326	188	0	0	0	0	3.04
2021-02-22	100.00%	100.00%	100.00%	297	728	531	172	346	204	0	0	0	0	3.84
2021-02-23	100.00%	88.89%	100.00%	307	742	542	188	388	218	0	0	0	0	4.26
2021-02-24	100.00%	100.00%	100.00%	298	743	547	178	344	198	0	0	0	0	3.82
2021-02-25	100.00%	91.32%	100.00%	367	849	758	223	423	312	0	0	0	0	3.18
2021-02-26	100.00%	100.00%	100.00%	308	756	561	193	367	212	0	0	0	0	4.30
2021-02-27	100.00%	100.00%	100.00%	284	699	552	169	339	194	0	0	0	0	4.21
2021-02-28	100.00%	97.57%	100.00%	297	728	554	165	339	200	0	0	0	0	2.11
2021-03-01	100.00%	100.00%	100.00%	317	833	584	185	368	225	0	0	0	0	2.62
2021-03-02	100.00%	100.00%	100.00%	325	758	553	174	348	207	0	0	0	0	3.06
2021-03-03	100.00%	100.00%	100.00%	306	720	552	174	359	209	0	0	0	0	3.29
2021-03-04	100.00%	100.00%	100.00%	305	783	551	177	362	214	0	0	0	0	3.29
2021-03-05	100.00%	100.00%	91.67%	307	726	535	168	354	207	0	0	0	0	5.63
2021-03-06	100.00%	100.00%	100.00%	299	729	546	159	358	209	0	0	0	0	3.98
2021-03-07	100.00%	100.00%	100.00%	302	744	531	163	364	194	0	0	0	0	3.12
2021-03-08	100.00%	100.00%	100.00%	321	734	542	188	359	213	0	0	0	0	3.44
2021-03-09	100.00%	100.00%	100.00%	321	738	539	178	359	203	0	0	0	0	3.44
2021-03-10	100.00%	100.00%	100.00%	312	710	540	179	361	204	0	0	0	0	4.41
2021-03-11	100.00%	96.18%	100.00%	330	753	551	189	389	253	0	0	0	0	3.90
2021-03-12	100.00%	96.53%	100.00%	326	733	536	183	355	201	0	0	0	0	4.94
2021-03-13	100.00%	100.00%	100.00%	294	658	542	157	342	194	0	0	0	0	4.22
2021-03-14	100.00%	100.00%	100.00%	283	734	525	157	337	194	0	0	0	0	4.65
2021-03-15	100.00%	100.00%	100.00%	314	737	541	179	344	214	0	0	0	0	4.26
2021-03-16	100.00%	96.53%	100.00%	330	772	562	186	362	225	0	0	0	0	4.39
2021-03-17	100.00%	100.00%	100.00%	297	707	530	147	361	204	0	0	0	0	4.43
2021-03-18	100.00%	100.00%	100.00%	297	690	525	177	347	201	0	0	0	0	4.76
2021-03-19	100.00%	100.00%	100.00%	291	742	533	162	350	205	0	0	0	0	6.56
2021-03-20	100.00%													

KPI	Tillgänglighet			Prestanda - AISP			Prestanda - PISP			Prestanda - CBPI			Prestanda - Felkoder		
Kanal	Särskilda Gränssnittet	Mina Sidor	Mobilappen	Särskilda Gränssnittet	Mina Sidor	Mobilappen	Särskilda Gränssnittet	Mina Sidor	Mobilappen	Särskilda Gränssnittet	Mina Sidor	Mobilappen	Särskilda Gränssnittet	Mina Sidor	Mobilappen
Förklaring	<p>Daglig tillgänglighetsstatistik som baseras på samtliga anrop gentemot samtliga produktionsläppliga API:er. 5 anrop i rad som tillsammans tar 25 sekunder, räknas som nedtid.</p> <p>2.4. For the purpose of calculating the availability indicators set out in Guideline 2.2 for the dedicated interface, the ASPSP should:</p> <p>a. calculate the percentage uptime as 100% minus the percentage downtime.</p> <p>b. calculate the percentage downtime using the total number of seconds the dedicated interface was down in a 24-hour period, starting and ending at midnight.</p> <p>c. count the interface as 'down' when five consecutive requests for access to information for the provision of payment initiation services, account information services or confirmation of availability of funds are not replied to within a total timeframe of 30 seconds. Irrespective of whether these requests originate from one or multiple PISPs, AISPs or CBPIs. In such a case, the ASPSP should calculate downtime from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds, provided that there is no successful request in between those five requests to which a reply has been provided.</p>			<p>Särskilda Gränssnittet</p> <p>Daglig snitttid per request for ASPSP att förse AISP med begärd information enligt Artikel 65(3) of PSD2 and Artikel 36(1)(c) of the RTS.</p>			<p>Särskilda Gränssnittet</p> <p>Daglig snitttid per request for ASPSP att förse PISP med begärd information enligt Artikel 66(4)(b) av PSD2 och Artikel 36(1)(b) i RTS:en.</p>			<p>Särskilda Gränssnittet</p> <p>Daglig snitttid per request for ASPSP att förse CBPI or PISP med begärd information enligt Artikel 65(3) av PSD2 och Artikel 36(1)(c) av RTS:en</p>			<p>Särskilda Gränssnittet</p> <p>Daglig felräkvens baserat på samtliga anrop.</p>		