



Länsförsäkringars

Tillgänglighet- och prestandastatistik

Q4 2023

Datum	Bank API Platform	Tillgänglighet			Prestanda - AISP			Prestanda - PISP			Prestanda CBPH			Performance - Error Codes		
		99.70%	Mina Sidor	Mobil	99.50%	250ms	Mobil	250ms	250ms	Mina Sidor	Mobil	250ms	Bank API Platform	Mina Sidor	Mobil	Bank API Platform
Example																
2023-10-01	100.00%	100.00%	100.00%	100.00%	99.70%	263	923	736	250ms	494	251	153	N/A	N/A	N/A	0.47%
2023-10-02	100.00%	100.00%	100.00%	100.00%	99.70%	267	962	789	250ms	471	245	158	N/A	N/A	N/A	0.55%
2023-10-03	100.00%	100.00%	100.00%	100.00%	99.70%	255	933	758	250ms	487	258	158	N/A	N/A	N/A	0.56%
2023-10-04	100.00%	100.00%	100.00%	100.00%	99.70%	235	920	777	250ms	490	241	165	N/A	N/A	N/A	0.39%
2023-10-05	100.00%	100.00%	100.00%	100.00%	99.70%	224	894	746	250ms	487	248	155	N/A	N/A	N/A	0.46%
2023-10-06	99.82%	100.00%	100.00%	100.00%	99.70%	203	916	754	250ms	489	254	162	N/A	N/A	N/A	0.32%
2023-10-07	100.00%	100.00%	100.00%	100.00%	99.70%	259	883	740	250ms	480	242	150	N/A	N/A	N/A	0.45%
2023-10-08	100.00%	100.00%	100.00%	100.00%	99.70%	269	869	711	250ms	462	265	150	N/A	N/A	N/A	0.50%
2023-10-09	100.00%	100.00%	100.00%	100.00%	99.70%	240	933	764	250ms	488	248	164	N/A	N/A	N/A	0.29%
2023-10-10	99.59%	100.00%	100.00%	93.93%	99.70%	239	942	760	250ms	503	242	154	N/A	N/A	N/A	0.31%
2023-10-11	100.00%	100.00%	100.00%	100.00%	99.70%	223	100.00%	762	250ms	500	245	152	N/A	N/A	N/A	0.20%
2023-10-12	99.91%	100.00%	100.00%	100.00%	99.70%	285	987	791	250ms	523	240	153	N/A	N/A	N/A	0.18%
2023-10-13	99.95%	100.00%	100.00%	100.00%	99.70%	216	838	638	250ms	507	242	151	N/A	N/A	N/A	0.20%
2023-10-14	100.00%	100.00%	100.00%	100.00%	99.70%	262	780	617	250ms	487	279	161	N/A	N/A	N/A	0.18%
2023-10-15	100.00%	100.00%	100.00%	100.00%	99.70%	251	723	601	250ms	491	259	153	N/A	N/A	N/A	0.27%
2023-10-16	100.00%	100.00%	100.00%	100.00%	99.70%	240	927	673	250ms	532	247	159	N/A	N/A	N/A	0.25%
2023-10-17	100.00%	100.00%	100.00%	100.00%	99.70%	222	803	652	250ms	522	257	167	N/A	N/A	N/A	0.17%
2023-10-18	100.00%	100.00%	100.00%	100.00%	99.70%	266	857	663	250ms	508	239	159	N/A	N/A	N/A	0.28%
2023-10-19	100.00%	100.00%	100.00%	100.00%	99.70%	265	1090	704	250ms	503	256	158	N/A	N/A	N/A	0.23%
2023-10-20	99.86%	100.00%	100.00%	100.00%	99.70%	251	1038	700	250ms	518	260	161	N/A	N/A	N/A	0.23%
2023-10-21	100.00%	100.00%	100.00%	100.00%	99.70%	250	814	605	250ms	499	263	158	N/A	N/A	N/A	0.26%
2023-10-22	100.00%	100.00%	100.00%	100.00%	99.70%	237	857	587	250ms	504	258	154	N/A	N/A	N/A	0.28%
2023-10-23	100.00%	100.00%	100.00%	100.00%	99.70%	274	955	637	250ms	531	259	162	N/A	N/A	N/A	0.22%
2023-10-24	99.82%	100.00%	100.00%	100.00%	99.70%	281	918	631	250ms	516	261	178	N/A	N/A	N/A	0.31%
2023-10-25	100.00%	100.00%	100.00%	100.00%	99.70%	418	1131	764	250ms	569	205	216	N/A	N/A	N/A	0.22%
2023-10-26	99.77%	100.00%	100.00%	100.00%	99.70%	313	885	634	250ms	536	259	172	N/A	N/A	N/A	0.16%
2023-10-27	99.82%	100.00%	100.00%	100.00%	99.70%	285	1029	667	250ms	544	284	188	N/A	N/A	N/A	0.12%
2023-10-28	100.00%	100.00%	100.00%	100.00%	99.70%	298	922	635	250ms	528	278	170	N/A	N/A	N/A	0.15%
2023-10-29	100.00%	100.00%	100.00%	100.00%	99.70%	326	1014	618	250ms	515	281	165	N/A	N/A	N/A	0.14%
2023-10-30	100.00%	100.00%	100.00%	100.00%	99.70%	243	955	623	250ms	549	276	173	N/A	N/A	N/A	0.26%
2023-10-31	100.00%	100.00%	100.00%	100.00%	99.70%	242	977	648	250ms	554	280	180	N/A	N/A	N/A	0.41%
2023-11-01	99.95%	100.00%	100.00%	100.00%	99.70%	256	1000	658	250ms	533	269	172	N/A	N/A	N/A	0.50%
2023-11-02	100.00%	100.00%	100.00%	100.00%	99.70%	253	956	624	250ms	531	269	165	N/A	N/A	N/A	0.48%
2023-11-03	100.00%	100.00%	100.00%	100.00%	99.70%	250	1030	637	250ms	518	267	167	N/A	N/A	N/A	0.48%
2023-11-04	100.00%	100.00%	100.00%	100.00%	99.70%	243	937	615	250ms	528	269	157	N/A	N/A	N/A	0.71%
2023-11-05	87.84%	100.00%	100.00%	100.00%	99.70%	346	754	489	250ms	956	269	161	N/A	N/A	N/A	23.15%
2023-11-06	100.00%	100.00%	100.00%	100.00%	99.70%	273	863	532	250ms	549	255	162	N/A	N/A	N/A	0.47%
2023-11-07	100.00%	100.00%	100.00%	100.00%	99.70%	211	863	511	250ms	546	236	164	N/A	N/A	N/A	0.77%
2023-11-08	100.00%	100.00%	100.00%	100.00%	99.70%	266	818	506	250ms	557	229	160	N/A	N/A	N/A	0.34%
2023-11-09	100.00%	100.00%	100.00%	100.00%	99.70%	235	877	553	250ms	537	271	169	N/A	N/A	N/A	0.30%
2023-11-10	99.95%	100.00%	100.00%	100.00%	99.70%	276	799	556	250ms	538	266	164	N/A	N/A	N/A	0.28%
2023-11-11	100.00%	100.00%	100.00%	100.00%	99.70%	215	761	512	250ms	560	287	162	N/A	N/A	N/A	0.32%
2023-11-12	100.00%	100.00%	100.00%	100.00%	99.70%	339	727	506	250ms	561	263	164	N/A	N/A	N/A	0.49%
2023-11-13	100.00%	100.00%	100.00%	100.00%	99.70%	293	862	554	250ms	549	270	172	N/A	N/A	N/A	0.44%
2023-11-14	100.00%	100.00%	100.00%	100.00%	99.70%	259	956	547	250ms	533	243	171	N/A	N/A	N/A	0.37%
2023-11-15	99.95%	100.00%	100.00%	100.00%	99.70%	224	868	558	250ms	549	244	177	N/A	N/A	N/A	0.44%
2023-11-16	99.95%	100.00%	100.00%	100.00%	99.70%	203	904	538	250ms	527	261	201	N/A	N/A	N/A	0.30%
2023-11-17	100.00%	100.00%	100.00%	100.00%	99.70%	221	954	551	250ms	541	303	262	N/A	N/A	N/A	1.08%
2023-11-18	100.00%	100.00%	100.00%	100.00%	99.70%	197	842	543	250ms	535	253	207	N/A	N/A	N/A	0.49%
2023-11-19	100.00%	100.00%	100.00%	100.00%	99.70%	201	734	510	250ms	524	261	173	N/A	N/A	N/A	0.70%
2023-11-20	100.00%	100.00%	100.00%	100.00%	99.70%	228	943	551	250ms	534	261	223	N/A	N/A	N/A	0.61%
2023-11-21	99.95%	100.00%	100.00%	95.47%	99.70%	208	823	509	250ms	533	218	167	N/A	N/A	N/A	0.53%
2023-11-22	100.00%	100.00%	100.00%	100.00%	99.70%	299	793	513	250ms	665	254	180	N/A	N/A	N/A	0.83%
2023-11-23	100.00%	100.00%	100.00%	100.00%	99.70%	233	852	535	250ms	548	274	205	N/A	N/A	N/A	0.61%
2023-11-24	99.91%	100.00%	100.00%	100.00%	99.70%	403	958	607	250ms	610	294	241	N/A	N/A	N/A	0.34%
2023-11-25	99.95%	100.00%	100.00%	100.00%	99.70%	236	802	532	250ms	545	280	195	N/A	N/A	N/A	0.42%
2023-11-26	100.00%	100.00%	100.00%	100.00%	99.70%	234	766	529	250ms	559	271	184	N/A	N/A	N/A	0.45%
2023-11-27	99.82%	100.00%	100.00%	100.00%	99.70%	361	945	605	250ms	576	288	214	N/A	N/A	N/A	0.43%
2023-11-28	100.00%	100.00%	100.00%	100.00%	99.70%	240	874	564	250ms	584	279	201	N/A	N/A	N/A	0.43%
2023-11-29	100.00%	100.00%	100.00%	100.00%	99.70%	261	781	544	250ms	583	254	186	N/A	N/A	N/A	0.48%
2023-11-30	99.95%	100.00%	100.00%	100.00%	99.70%	268	836	563	250ms	642	298	234	N/A	N/A	N/A	0.65%
2023-12-01	99.95%	100.00%	100.00%	100.00%	99.70%	259	830	539	250ms	582	263	186	N/A	N/A	N/A	0.67%
2023-12-02	100.00%	100.00%	100.00%	100.00%	99.70%	224	739	506	250ms	566	295	187	N/A	N/A	N/A	0.73%
2023-12-03	100.00%	100.00%	100.00%	100.00%	99.70%	226	754	553	250ms	553	268	176	N/A	N/A	N/A	0.79%
2023-12-04	99.31%	100.00%	100.00%	100.00%	99.70%	204</										

KPI	Tillgänglighet			Prestanda - AISP			Prestanda - PISP			Prestanda - CBPII			Prestanda - Felkoder
Kanal	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform
Förklaring	Daglig tillgänglighetstatistik som baseras på samtlig anrop gentemot samtliga produktionsfive apier, 5 anrop i rad som tillsammans tar 25 sekunder, räknas som nedtid. 2.4. For the purpose of calculating the availability indicators set out in Guideline 2.2 for the dedicated interface, the ASPSP should: a. calculate the percentage uptime as 100% minus the percentage downtime; b. calculate the percentage downtime using the total number of seconds the dedicated interface was down in a 24-hour period, starting and ending at midnight; c. count the interface as 'down' when five consecutive requests for access to information for the provision of payment initiation services, account information services or confirmation of availability of funds are not replied to within a total timeframe of 30 seconds, irrespective of whether these requests originate from one or multiple PISPs, AISPs or CBPIIs. In such a case, the ASPSP should calculate downtime from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds, provided that there is no successful request in between those five requests to which a reply has been provided.			Daglig snitt-tid per request för ASPSP att förse AISP med begärd information enligt Artikel 65(3) of PSD2 and Artikel 36(1)(c) of the RTS;			Daglig snitt-tid per request för ASPSP att förse PISP med begärd information enligt Artikel 66(4)(b) av PSD2 och Artikel 36(1)(b) i RTS.en;			Daglig snitt-tid per request för ASPSP att förse CBPII or PISP med begärd information enligt Artikel 65(3) av PSD2 och Artikel 36(1)(c) av RTS.en		Daglig snitt-tid per request för ASPSP att förse CBPII or PISP med begärd information enligt Artikel 65(3) av PSD2 och Artikel 36(1)(c) av RTS.en	Daglig felfrekvens baserat på samtliga anrop. Status 2XX = OK Status 4XX = NOT OK Status 5XX = NOT OK