



KPI	Tillgänglighet			Prestanda - AISP			Prestanda - PISP			Prestanda - CBPII			Prestanda - Felkoder
Kanal	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform	Mina Sidor	Mobilappen	Bank API Platform
Förklaring	<p>Daglig tillgänglighetsstatistik som baseras på samlig anrop gentemot samtliga produktionsfive apier, 5 anrop i rad som tillsammans tar 25 sekunder, räknas som nedtid.</p> <p>2.4. For the purpose of calculating the availability indicators set out in Guideline 2.2 for the dedicated interface, the ASPSP should:</p> <p>a. calculate the percentage uptime as 100% minus the percentage downtime;</p> <p>b. calculate the percentage downtime using the total number of seconds the dedicated interface was down in a 24-hour period, starting and ending at midnight;</p> <p>c. count the interface as 'down' when five consecutive requests for access to information for the provision of payment initiation services, account information services or confirmation of availability of funds are not replied to within a total timeframe of 30 seconds, irrespective of whether these requests originate from one or multiple PISPs, AISPs or CBPIIs. In such a case, the ASPSP should calculate downtime from the moment it has received the first request in the series of five consecutive requests that were not replied to within 30 seconds, provided that there is no successful request in between those five requests to which a reply has been provided.</p>			<p>Daglig snitt-tid per request för ASPSP att förse AISP med begärd information enligt Artikel 65(3) of PSD2 and Artikel 36(1)(c) of the RTS;</p>			<p>Daglig snitt-tid per request för ASPSP att förse PISP med begärd information enligt Artikel 66(4)(b) av PSD2 och Artikel 36(1)(b) i RTS:en;</p>			<p>Daglig snitt-tid per request för ASPSP att förse CBPII or PISP med begärd information enligt Artikel 65(3) av PSD2 och Artikel 36(1)(c) av RTS:en</p>			<p>Daglig felfrekvens baserat på samtliga anrop.</p> <p>Status 2XX = OK Status 4XX = NOT OK Status 5XX = NOT OK</p>